

BIO-DATA

1. Name in Full : Prof. (Dr.) SANDEEP KULSHRESHTHA
2. Designation : Director
Indian Institute of Tourism
& Travel Management, Gwalior
3. Present Postal Address : B-33, Rajendra Prasad Colony,
Tansen Road, Gwalior (M.P.) – 474 002
4. Nationality : Indian
5. Pay Scale (Grade Pay) : 37400 - 67000 (12,000/-)
6. Date of Birth : 7th September, 1968
7. Whether SC/ST/OBC : General



8. Educational Qualifications :

Examination Passed	Board/University	Subjects Taken	Year of Passing	Percentage of Marks
Higher Secondary	M.P. Board of Secondary Education, Bhopal	Hindi (S.), English (G), Elements of Commerce, Book Keeping & Accountancy Appl. Econ.	1983	62%
Bachelor of Commerce (University Merit)	Jiwaji University, Gwalior, M.P., India	Bus. Commn. & Statistics A/c & Finance, Appl. Economics Public Finance and Elements of Business Admn.	1986	61.5%
Master of Commerce (University Topper - Gold Medalist)	Jiwaji University, Gwalior, M.P., India	Advanced Statistics, Advanced Economics, Marketing Management	1988	70%
Master of Philosophy	Jiwaji University, Gwalior, M.P., India	Research Method and Quantitative Techniques, Accounting & Finance, Human Relationship & Organisational Behaviour	1991	59%
National Eligibility Test for Lecturer-ship	University Grants Commission, New Delhi	Commerce	1991	Qualified
Certificate in Tourism Studies	Indira Gandhi National Open University, New Delhi	Tourism	1995	Awarded
Doctor of Philosophy (Ph.D.)	Jiwaji University, Gwalior, M.P. (India)	Commerce (Business Management)	1996	Awarded
Certificate in Personnel Management & Industrial Relations	Jiwaji University, Gwalior, M.P. (India)	Personnel Management & Industrial Relations	2000	Awarded
PG Diploma (PGDTHM)	M.P. Bhoj (Open) University, Bhopal, M.P. (India)	Tourism and Hotel Management	2003	65%
Swiss Certificate in Hospitality Education Swiss Education Group Switzerland	Swiss Hotel Management, School	Hospitality Education	2006	Awarded

9. Field of Specialization : Tourism

10. List of Previous Employments :

Designation	Organisation	Period of Service	Details of Duties
Director	Indian Institute of Tourism and Travel Management (An organisation of Ministry of Tourism, Government of India) Gwalior, M.P.	26 th June onwards	Director
Director-in – charge	Indian Institute of Tourism and Travel Management (An organisation of Ministry of Tourism, Government of India) Gwalior, M.P. - 474011	21 March 2014 to 25 th June 2014	Director
Professor	Indian Institute of Tourism and Travel Management (An organisation of Ministry of Tourism, Government of India) Gwalior, M.P. - 474011	Oct. 2003 – Till date	Chairman Academics & Nodal Officer (Controller Examination, Teaching, Research and Training)
Reader	Indian Institute of Tourism and Travel Management (An organisation of Ministry of Tourism, Government of India) Gwalior, M.P. (India) - 474011	Jan. 1997 to Oct. 2003	Teaching, Research and Training
Assistant Professor	Commerce Department, Madhav College, Gwalior (Affiliated to Jiwaji University, Gwalior)	Feb. 1991 to Jan. 1997	Teaching
Lecturer	School of Commerce and MBA Management Studies, Jiwaji University, Gwalior, M.P. (India) – 474011	August 1990 to Feb. 1991	Teaching

a. Administrative Experience

- i. **Nodal Officer** of Indian Institute of Tourism and Travel Management, Gwalior having duties as overall Officer–in-charge of administration, finance and general administration having administrative and financial powers, w.e.f. 23.07.2007 and continuing on the last date prescribed for submission of application for the position of Director, IITTM.

b. Additional Administrative Experience

- i. **Director (In-charge) IITTM**, (Appointed by Ministry of Tourism, Govt. of India) from 21st March, 2014 (Afternoon) – 25th June 2014.
- ii. **Principal (Addl. Charge)** – Institute of Hotel Management, Gwalior (An organization of Ministry of Tourism, Govt. of India) – Feb. 2011 to July 2011.
- iii. **Director (In-charge) IITTM**, (Appointed by Ministry of Tourism, Govt. of India) from 31st December 2009 to 23rd March 2010.

c. Additional assignments counting as Administrative Experience

- i. Chairman, All India Board of Hospitality and Tourism Management, AICTE (Ministry of Human Resource Development, Govt. of India)
- ii. Member, Executive Committee of All India Council of Technical Education (Ministry of Human Resource Development, Govt. of India)
- iii. Chairman, National Skills Qualifications Framework Committee, National Skill Development Agency (NSDA), Ministry of Skill Development and Entrepreneurship, Govt. of India.
- iv. Member, Board of Governors, Indian Institute of Tourism and Travel Management, Gwalior (An organization of Ministry of Tourism, Govt. of India). (2006 to 2013).

- v. Chairman - Academics, Indian Institute of Tourism and Travel Management (An organization of Ministry of Tourism, Govt. of India).
- vi. Controller of Examination, Indian Institute of Tourism and Travel Management (An organization of Ministry of Tourism, Govt. of India).
- vii. Chairman – Campus Development Committee, Indian Institute of Tourism and Travel Management, Gwalior (An organization of Ministry of Tourism, Govt. of India).
- viii. Training Manager for Indian Institute of Tourism and Travel Management, Gwalior (An organization of Ministry of Tourism, Govt. of India), appointed by Ministry of Tourism, Govt. of India.
- ix. Course Coordinator - University Grants Commission sponsored refresher courses.
- x. Course Coordinator - AICTE sponsored Staff Development Programmer.
- xi. Chief Coordinator - Directors’ Conclave, IITTM (Annual convention), 2009, 2010, 2011, 2013 and 2014.
- xii. Member Expert Committee in Indian Institute of Tourism and Travel Management, (An organization of Ministry of Tourism, Govt. of India), for the selection of Faculty Members, Programme Assistants, Caretaker, other non-teaching staff, and Students of PGDBM, MBA & PGDTM in IITTM.
- xiii. Member sub-committee of AICTE for finalizing National Vocational Educational Qualification framework for Hotel & Tourism Sector.

11. Details of Publications

a. *Video and Printed Manual*

- i. Developed a video manual on Professional Tour Guiding in 2013.
- ii. Developed a training manual for the Training of Immigration Personnel (Two editions in 2011 and 2013).

b. *Books authored and published*

- i. Tourism for Development: A managerial approach (2011), Kanishka Publishers, Distributors, Darya Ganj, New Delhi. ISBN – 9788184573121.
- ii. Tourism for Development: A strategic Approach (2012), Bharti Publications, Delhi. ISBN – 9789381212189.
- iii. Tourism Towards New Horizon: Status, Issues and Perspectives (2013), Kanishka Publishers, Distributors, Darya Ganj, New Delhi. ISBN – 9788184575569.
- iv. Innovation and Challenges: In the Age of M-commerce (2015), Bharti Publications Pvt. Ltd., Distributors, New Delhi.

c. *Research Papers published in national and international journals and books*

More than 50 papers published in national and international journals and books. Some of the recent papers published in the year 2012 and 2013 are as follows:

- i. Bansal S.P., **Kulshreshtha Sandeep** and Sharma Yogita, Destination Image and Branding of Himachal Pradesh (2013), *Tourism Innovations (A journal of Indian Tourism Congress)*, Indian Tourism Congress, Efficient Printers, Chandigarh. Pp. 100-108. ISSN – 2278-8379.
- ii. **Kulshreshtha Sandeep**, (2013), The Role of Training to the Brand Ambassadors: A case study of Immigration Offices' Training in India, *Tourism Business: Emerging*

- Trends and Evolving Practices*. Himalaya Publishing House, India. Pp. 310-314. ISBN – 9789350973721.
- iii. **Sandeep Kulshreshtha** and Prashant Gautam (2013), Emerging Trends in the Global Tourism with Special Reference to India. *Exploiting Global Boundaries, Managing Business Transitiona*, Gujarat Law Society's NR Institute of Business Management, Ahmedabad. Pp. 218-246. ISBN – 9788192878805.
 - iv. Sandeep Paatlan, **Sandeep Kulshreshtha**, Jayati and Kamaljeet Singh (2013), Assessing the Potential of Bird-Watching Tourism in the Heart of India – A Study with Special Reference to Madhya Pradesh, *Contemporary Tourism Planning, Introspecting Problems and Prospects*. Excel India Publishers, New Delhi, Pp. 231-138. ISBN 9789382880578.
 - v. S.P. Bansal, **Sandeep Kulshreshtha** & Jaswinder Kumar (2012), Capacity Building for Rural Tourism: A community Perspective. *A journal of Commerce and Management Association of India (CMAI)*. Vol. 1. Pp. 15-25. ISSN 22774033

12. Any other relevant Information

a. Professional Achievement Highlights

- i. Visiting Faculty, European University of Tourism, Milan, Italy.
- ii. Expert Member, Nominated by University Grants Commission, New Delhi, India (2015) to Evaluate the Proposals for funding under the scheme of Community Colleges.
- iii. Expert Member, Finance Committee – Indira Gandhi National Tribal University, Amarkantak (M.P.) India (2015).
- iv. Expert Member, Task Force/Sub-committee for Developing Curriculum for MBA/PGDM in Tourism and Travel Management by All India Council for Technical Education (2015).
- v. National Mentor for Skill Development in Tourism and Hospitality, Nominated (2014) by Ministry of Labour and Employment, Government of India
- vi. Court Member – Dr. Hari Singh Gaur Central University, Sagar (M.P.), nominated (2014) by Ministry of Human Resource Development, Government of India
- vii. Member, Sub Committee for finalizing National Vocation Educational Qualification framework for Hotel and Tourism Sector constituted (2013) by Ministry of Human Resource Development, Government of India through All India Council for Technical Education.
- viii. Consultant for J&K Tourism in the formulation of Tourism Policy, Product Development and Packaging, Marketing etc.
- ix. President - Tourism and Hospitality Educators and Researchers Association of Asia (THERAA)
- x. Senior Vice President – Indian Tourism Congress.
- xi. Vice President - Commerce & Management Association of India (CMAI)
- xii. Youngest Professor in Tourism Management in the country, under the UGC pay scale – appointed through open selection on 1st October, 2003.
- xiii. Certified Trainer for Eco-tourism of Asian Development Bank.

b. Professional Training Programmes - ABROAD

- i. Attended the training course on *Integrated Waste Management at Resorts, Hotel and Restaurants* (sponsored by Asian Productivity Organization, Japan) held from 21-25 June 2010 at **Nadi, Fiji**.
- ii. Attended Management Development programme of Ministry of Tourism Govt. of India for the faculty member held at ASCI, Hyderabad, India from 26-30th Oct. 2009 and at UITM, **Malaysia** at Cornell Nayang University, **Singapore** from 31st Oct. to 8th Nov. 2009.
- iii. Attended Swiss Certificate in Hospitality Education held at University Centre, Swiss Hotel Management School, Swiss Education Group in **Switzerland** in 2006.
- iv. Attended Training for Trainers in Eco-Tourism Training Workshop Guiding for South Asia Sub Regional Tourism Trainers jointly organized by Asian Development Bank and Nepal Tourism Board during 16-22 December, 2005 at **Kathmandu (Nepal)**.
- v. Attended Faculty Development Programme at Institute for Tourism (IFT) **Macau** in Feb 2003.

c. Professional Training Programmes - National

- vi. Attended train the trainer course conducted by **World Federation of Tourist Guide Associations** held at IITM, Gwalior from 5-15 June 2011.

d. International Seminar/Workshops Attended

- i. Attended 8th International Conference as President of Indian Tourism and Hospitality Congress, Manila, Philippines, from 27-31 July. 2015 on "Asia-Pacific Tourism: Innovations and Challenges in the age of m-Commerce".
- ii. Attended 21st Asia Pacific Tourism Association Annual Conference as a VIP Delegate (Invited by Taylor's University, Kuala Lumpur-Malaysia) from 13-17 May, 2015 in Kuala Lumpur, Malaysia.
- iii. Attended 7th International Conference as President of Indian Tourism and Hospitality Congress, Manali, Himachal Pradesh from 6-8 Feb. 2015 on Inclusive Growth and Sustainable Development: Agenda for Tourism and Hospitality Industry.
- iv. Attended 6th International Conference as Senior Vice President of Indian Tourism Congress, Bali Indonesia from 21st – 24th June 2014 on Tourism for Community Development: Issues, Lessons and Ideas.
- v. Attended and chaired a session at 5th International Conference of Indian Tourism Congress "Tourism Towards New Horizons: Issue and Challenges" at Kuala Lumpur, Malaysia from 5-8 September, 2013.
- vi. Attended as Keynote Speaker at The India – New Zealand Business forum organized by Waikato Management School, held at The University of Waikato, Hamilton, New Zealand on 28th November, 2012.
- vii. Attended and chaired a technical session at 4th International Conference of Indian Tourism Congress "Changing Trends of Business Travel – From Silk Route to Contemporary MICE Tourism" at Tashkent, Uzbekistan from 10-13 August, 2012.

- viii. Attended and chaired a session at India International Hotel, Travel & Tourism Research Conference (IIHTTRC 2012), at Banarsidas Chandiwala Institute of Hotel Management & Catering Technology from 1-3 Feb. 2012.
- ix. Attended International Conference "Voices in Tourism Development: Creating a space for tacit knowledge and innovation" at NHTV Breda University of Applied Sciences from 3-5 November, 2008.
- x. Attended and presented paper at "1st International Conference on Tourism and Hospitality Management" at Athens, Greece from 13-15 June, 2008.

e. Other Professional Activities

Organised International Conferences in different countries

- i. **Organizing Secretary** of 1st International conference of The Indian Tourism Congress conference on issues and trends of tourism development changes and challenges held at ***Bangkok, Thailand from June 24 to 27, 2009.***
- ii. **Organizing Secretary** of 2nd International conference of The Indian Tourism Congress Conference on Contemporary Tourism : Practices and Innovation" held at ***Dubai, UAE from 11th September to 13th September 2010*** in collaboration with Emirates Academy and Skyline Business University, Sharjah.
- iii. **Organizing Secretary** of 3rd International conference of The Indian Tourism Congress on "Regional Tourism – Trends, Changes and Challenges in South Asia" held at ***Colombo, Sri Lanka from 22-26 June 2011*** in collaboration with Sri Lanka Institute of Tourism and Hotel Management (SLITHM), Colombo Sri Lanka.
- iv. **Organizing Secretary** of 4th International conference of The Indian Tourism Congress on "Global peace and Tourism: Setting agenda for future" held at ***Tashkent, Uzbekistan from 10-13 Aug, 2012*** in collaboration with Tashkent State University of Economics, Uzbekistan.
- v. **Organizing Secretary** of 1st International Conference of Commerce and Management Association of India on "Global Economic Slow Down: Opportunities and Challenges in Asian Countries" at ***Bangkok, Thailand from 7-10 Feb. 2012.***
- vi. **Conference Director** of 2nd International conference of Commerce and Management Association of India on "Global Competitiveness and Business Practices in the Changing Scenario" at ***Shjarjah, UAE from 5-8 Feb. 2013.***
- vii. **Organizing Secretary** of 5th International conference of The Indian Tourism Congress on "Global peace and Tourism: Setting agenda for future" held at ***Kuala Lumpur, Malaysia from 5-8 Sept, 2013*** in collaboration with Taylor's University, Kuala Lumpur, Malaysia.
- viii. **Organizing Secretary** 6th International Conference of Indian Tourism Congress, on Tourism for Community Development: Issues, Lessons and Ideas ***Bali, Indonesia from 21st – 24th June 2014.***

f. Trainer

- i. Certified Trainer of Asian Development Bank for SASEC Region: Eco-tourism.
- ii. Coordinator for Training of Immigration Officers, Bureau of Immigration, Ministry of Home Affairs, Govt. of India, at all the International Airports in India.

- iii. Coordinator for training of Regional Level Guides Training Programme (Ministry of Tourism, Govt. of India).
- iv. Coordinator for training of Capacity Building for Service Providers programmes of Ministry of Tourism, Govt. of India i.e. Police Personnel, Taxi Drivers, Porters and Unemployed Youth – EDP/Tourism Awareness.
- v. Coordinator for Teachers Training Programme (Refresher Course) of University Grants Commission.
- vi. Coordinator for Teachers Training Programme (Faculty Development Programme) of All India Council for Technical Education.
- vii. Coordinator for training programme of Probationary Officers of Intelligence Bureau, Ministry of Home Affairs, Govt. of India.

g. Research & Consultancy Activities

- i. **Principal Investigator - Study to identify skill gaps and assess training requirement and employment potential at select rural tourism destinations – 2013** of Ministry of Tourism, Govt. of India.
- ii. **Principal Investigator – A study of evaluation of plan schemes of financial assistance to institutes (IHMs/FCIs/IITTMs/NCHMCT) - 2013** of Ministry of Tourism, Govt. of India (Funding – INR 22.00 Lakhs)
- iii. **Principal Investigator – A study on Impact of Rural Tourism Project - 2012** of Ministry of Tourism, Govt. of India (Funding – INR 18.00 Lakhs)
- iv. **Principal Investigator- A study to evaluate the scheme of Visa on Arrival - 2010**, sponsored by Ministry of Tourism, Govt. of India. (Funding – INR 8.44 lakhs)
- v. **Principal Investigator – Impact study of Visit India year 2009**, sponsored by Ministry of Tourism, Govt. of India. (Funding – INR 12.00 lakhs)
- vi. **Member of a study team, sponsored by J & K tourism for Analyzing the Potential of Water Sports in Jammu Region.**
- vii. **Chief Investigator** for the study "**Assessment of Number of Tourists Expected to visit Delhi during Commonwealth Games – 2010 and requirement of Rooms for them**" of Market Research Division, Ministry of Tourism, Govt. of India.
- viii. **Chief Coordinator** for major research project - "**Entrepreneurship Development Cell**" sponsored by All India Council for Technical Education (AICTE) (Rs. 8.00 lakh).
- ix. **Chief Coordinator** for major research project - "**Industry Institute Partnership Cell**" sponsored by All India Council for Technical Education (AICTE) (Rs. 8.00 lakh)
- x. **Technical Advisor (Honorary) "Explore Uttaranchal Eco-Adventure Tourism Promotion & Environmental Conservation Project (2004-06)"**, A project support by Ministry of Youth Affairs & Sport, Govt. of Uttaranchal, India.

h. Guest Faculty/Resource Person

- i. Faculty of Management Studies - Jiwaji University, Gwalior
- ii. Faculty of Tourism Studies - HP University, Shimla
- iii. Dept of Tourism Management- Kurukshetra University, Kurukshetra
- iv. Dept of Management Studies- Bundelkhand University, Jhansi

- v. Dept of Management Studies -Dr BR Ambedkar University, Agra
- vi. Dept of Tourism Studies -Aligarh Muslim University, Aligarh
- vii. Dept. of Management Studies -Rohikhand University, Bareilly
- viii. Dept of Management Studies-JN Vyas University, Jodhpur
- ix. Banaras Hindu University – Varanasi
- x. Mahatma Gandhi Kashi Vidhyapeeth – Varanasi
- xi. Lucknow University – Lucknow
- xii. Pondicherry Central University - Pondicherry
- xiii. Dept of Management Studies -Pandit Ravishankar University, Raipur
- xiv. Dept of Tourism Studies -Pandit Ravishankar University, Raipur
- xv. Dept of Management Studies -Burdwan University, Burdwan
- xvi. Dept of Management Studies -Barakatullah University, Bhopal
- xvii. Dept of Tourism Studies -Marathwada University, Aurangabad
- xviii. Dept of Tourism Studies- Jammu University, Jammu
- xix. Avinashlingham University –Coimbatore

i. Awards & Honours

- i. Citation awarded by Union Minister of Water Resource, Shri Sawarmal Jat on 14th Feb. 2015 at University of Rajasthan, Jaipur for promotion of Tourism education and Training in India.
- ii. Felicitated by Indian High Commissioner in New Zealand for the Key Note Speech delivered in Tourism – India New Zealand Business Forum at University of Waikato Hamilton on 28th Nov. 2012.
- iii. Felicitated by Shri Jyotiraditya Scindia, Hon'ble Minister of State for IT & Commerce at MP Chamber of Commerce & Industry – 6th February 2009.
- iv. Awarded Gwalior Gaurav by Gwalior Vikas Samiti on 15 August 2009.
- v. Outstanding Young Person Award for the year 2004 by Gwalior Jaycees (Social Organization) in recognition of outstanding achievements in Academic accomplishment presented by Commissioner, Gwalior.
- vi. Murlidhar Maheshwari Award 1997 by Research and Educational Council for best research paper published in the area of Consumer Protection.
- vii. Cash prize of Rs. 1000/- awarded by Mr. Sirjeus Minz, The Commissioner, Gwalior Division in the year 1996 for the excellent research work. This was sponsored by Food & Civil Supplies and Consumer Protection Department, Govt. of Madhya Pradesh.
- viii. SP Sharma Cash Prize award given by Jiwaji University, Gwalior for Best Student in Commerce & Management stream in 1988.
- ix. Gold Medal by Jiwaji University for securing highest marks in the Masters Degree (Commerce) in 1988.

j. Nominations Abroad

- i. Nominated by Ministry of Tourism Govt. of India for MDP held from 26th October to 8th November 2009 in collaboration with ASCI, UITM – Malaysia, CNI-Singapore.

- ii. Nominated by Asian Development Bank for Development Programme (Eco Tourism Guide Trainers) at Kathmandu, Nepal, in December 2005.
- iii. Nominated by United Nations ESCAP for Faculty Development Programme to IFT, Macau (for 10 days) in Feb 2003. Also visited Assumption University, Bangkok and Hong Kong Polytechnic University, Hong Kong for academic purposes.

k. Membership of Professional Societies

- i. President - Indian Tourism and Hospitality Congress (ITHC)
- ii. President – Tourism and Hospitality Educators and Researchers Association of Asia (THERAA)
- iii. Vice President & Life Member – Commerce Management Association of India (CMAI)
- iv. Life Member - Indian National Trust for Art and Cultural Heritage (INTACH)
- v. Member – Eco Tourism Society of India (National Body for Responsible Tourism)
- vi. Life Member - All India Commerce Association
- vii. Life Member - All India Economics Association
- viii. Life Member - M.P. Commerce and Management Association
- ix. Life Member - M.P. Economics Association
- x. Executive Member - Gwalior Management Association (Affiliated to AIMA)

l. Member of Editorial Board/Advisory Board

International Journals

- i. Editor in Chief - International Journal of Tourism and Travel, Indian Institute of Tourism and Travel Management (IITTM), Gwalior, M.P. India, ISSN No. 09742603
- ii. Tourism Innovations (A journal of Indian Tourism Congress) ISSN No. 2278-8379
- iii. International Journal of Hospitality and Tourism Systems ISSN No. 09746250
- iv. International Research Journal of Tourism Development, Institute of Vocational Studies, H.P. University, Shimla, H.P., India, ISSN No. 09757376
- v. International Journal of Management Vistas (Biannual), ISSN No. 0974682X
- vi. Pacific Hospitality Review (Approved by AICTE, New Delhi), ISSN 2320-1398

m. Association with University Grants Commission (UGC)

Most recent Associations

- i. Expert Member for SAP (Special Assistance Programme) Committee in Tourism Management Programme 2004 onwards.
- ii. Expert Member for Innovative programmes in Tourism Management 2004 onwards.
- iii. Coordinator – Refresher courses in Tourism & Travel Management for College and University Teachers since 2005.
- iv. Observer for Junior Research Fellowship and Lecturership Eligibility Test (NET – 2004 onwards).
- v. Examiner for NET examinations 2005 onwards.
- vi. Expert for SAP Special Assistance Programme, UGC 2005 onwards.

n. **EXPERT FOR SELECTION COMMITTEES, BOARD OF STUDIES AND OTHER CONFIDENTIAL ASSIGNMENTS (Tourism & Management)**

- i. Ministry of Human Resource Development, State Public Service Commissions.
- ii. Pondicherry Central University – Puducherry
- iii. Aligarh Muslim University – Aligarh, Uttar Pradesh
- iv. Indira Gandhi National Open University – New Delhi
- v. Jamia Milla Islamia University – Delhi
- vi. University of Kashmir - Hazrat Bal, Srinagar, Jammu & Kashmir
- vii. Marathwada University – Aurangabad, Maharashtra
- viii. Burdwan University – Burdwan, West Bengal
- ix. HP University – Shimla, Himachal Pradesh
- x. Ambedkar University – Agra, Uttar Pradesh
- xi. Kurukshetra University – Kurukshetra, Haryana
- xii. Bundelkhand University – Jhansi, Uttar Pradesh
- xiii. Rohilkhand University – Bareilly, Uttar Pradesh
- xiv. MS University – Vadodra, Gujarat
- xv. Pt. Ravi Shankar University – Raipur, Chattisgarh
- xvi. Madurai Kamraj University – Madurai, Tamil Nadu
- xvii. Pune University – Pune, Maharashtra
- xviii. Madras University – Chennai, Tamil Nadu
- xix. J.N. Vyas University – Jodhpur, Rajasthan
- xx. Kota Open University – Kota, Rajasthan
- xxi. Nagpur University- Nagpur, Maharashtra
- xxii. Utkal University- Bhubaneswar, Odisha.
- xxiii. Bilaspur University, Bilaspur, Chhattisgarh

o. **Visited world cities (More than 500 hours international flying experience)**

London, Geneva, Athens, Amsterdam, Milan, Hong Kong, Macau, Singapore, Shanghai, Bangkok, Sydney, Nadi (Fiji), Milan, Venice, Rome, Florence, Thehauge, Zurich, Kualalampur, Manila, Brussels, Kathmandu, Sharjah, Dubai, Colombo, Kandy, Tashkent, Samarkand, Auckland, Hamilton, Abu Dhabi and Muscat.

p. **Examiner for Ph.D. (Management, Commerce and Tourism Studies)**

Pune University, Kurukshetra University, Aligarh Muslim University, Madhurai Kamraj University, Dr B.R. Ambedkar University- Agra and Bundelkhand University – Jhansi, Burdwan University, Jammu University, Alagappa University, Karaikudi, Babaseb Ambedkar Marathwada University, Aurangabad, M L Sukhadia University, Udaipur, Guru Jambheshwar University, Hisar, University of Kashmir, Mother Teresa Women University, Kodaikanal, HNB Garhwal University, Srinagar Uttaranchal, Pondicherry Central University, Puducherry etc.

q. **Research Guiding Experience**

Ten scholars have been awarded Ph.D., (Business Management) namely:

- i. **Dr. Sanjay M. Bhale** (2003), Thesis: "Customer & Market Driven Quality Management of Audio Visual and Entertainment Equipment in Gwalior Region"

- ii. **Dr. Rajeev Mishra** (2003), Thesis: "Human Resource Practices in Small Scale Pharmaceutical Industry in M.P."
- iii. **Dr. Prabhakar Bhadoria** "Performance Appraisal Practices in Malanpur Industrial Area".
- iv. **Dr. Ruchi Shrivastava** "Customer Satisfaction in the Banking sector".
- v. **Dr. R S Dubey (2008)** "Role of Indian Railways in promotion of Tourism".
- vi. **Dr. J K Mangaraj (2009)** Food Production Management at Jagannath Temple, Orissa.
- vii. **Dr. Satyendra Sikarwar (2010)** Customer Care in Banking Sector.
- viii. **Dr. Harsh Kulshreshtha (2014)** A study of Relationship Marketing with Reference to Pharmaceutical Industry in North India.
- ix. **Dr. Chiranjib Kumar (2015)** Effectiveness of Relationship Management in Hospitality & Tourism Business: A case study of selective dimensions at selected tourist destination of India.
- x. **Dr. Ruchika Kulshreshtha (2015)** Study of satisfaction level of International tourists with special reference to heritage tourism products of Golden triangle
- xi. **Dr. Jane Wilfred (2015)**
- xii. **Dr. Neha Rana (2015)** Human Resource Management Practices and Job Satisfaction: A Comparative Study of Public and Private Sector Banks (With special reference to Gwalior Region)
- xiii. **Dr. Kumudani Sharma (2015)**

Presently guiding 5 scholars for Ph.D. work in Management and Tourism related streams.

Around 350 students have submitted their project work for PGDM (IT) & MBA.

r. **Creativity and Innovation in Tourism Education**

- i. Converted one year PGDTM programme to two years PGDM programme, approved by All India Council of Technical Education and Association of Indian Universities with the eight months practical training.
- ii. Under the public private partnership, institutional tie-ups with the private players like, Thomas Cook, Kuoni Academy, Yes Bank etc. in tourism academia.
- iii. Preparation and development of the video CDs with the role playing methods on the subjects related to the tourism education.

(Dr. Sandeep Kulshreshtha)
Director
IITTM, Gwalior